

This walkthrough script is designed to guide you through loading the SwarmDemo "School of Science" demonstration dataset.

The data files used below, other guides and a copy of this script are available from:

http://swarm.suppport.switchsystems.co.uk

Please now log into your "development" swarm installation – this is an area completely separate from everyone else, allowing you to play around with the data in your own sandbox.

If you have problems logging in or accessing these sites, please let me know.



Initial Setup

Note: In a real institution rollout, these instances, permissions and group settings would ideally have already been done by a central administration team.

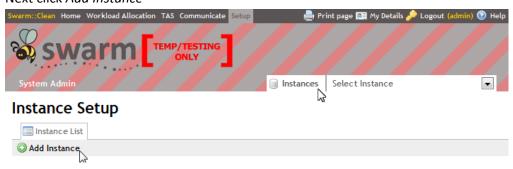
Objective: Create a new instance and call it "Training Session 1".

If you are logging into a system along with other admin users, give your **name** as the instance name so that you can differentiate between each other, e.g. "Training Session (John)"

1. Login as a system admin

2. Create an instance

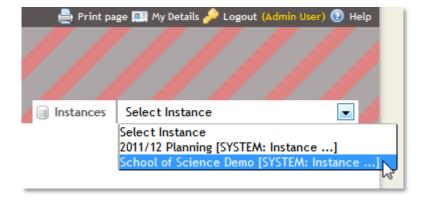
- a. To create an instance click on Instances
- b. Next click Add Instance



- c. Enter Instance Name and Beginning of Academic Year.
- d. The other fields are not important right now, but you can click on the (?) icons to find out more information.
- e. Click Add Instance

Selecting your active instance:

If you have more than one instance in the system, you can switch between them by using the Instance selection box in the top right. As a system administrator, you can see all instances in the system. Regular users will be only shown instances that are visible and that they have access to.



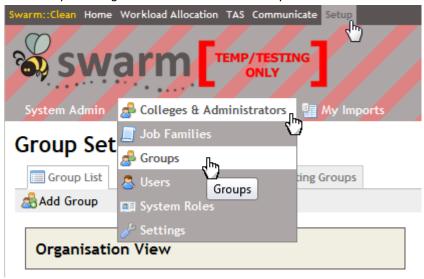


Objective: Create three groups, with the following structure:

- School of Science
 - o Engineering
 - **Mathematics**

3. Create some groups

a. Click Setup > Colleges & Administrators > Groups



- b. Click Add Group
- c. Enter the Group Name. Hint: start with the 'highest level' group, e.g. School of Science
- d. To add a more groups, click Add Group then enter Group Name. Use the Parent **Group** select box to choose to add a group underneath another group.

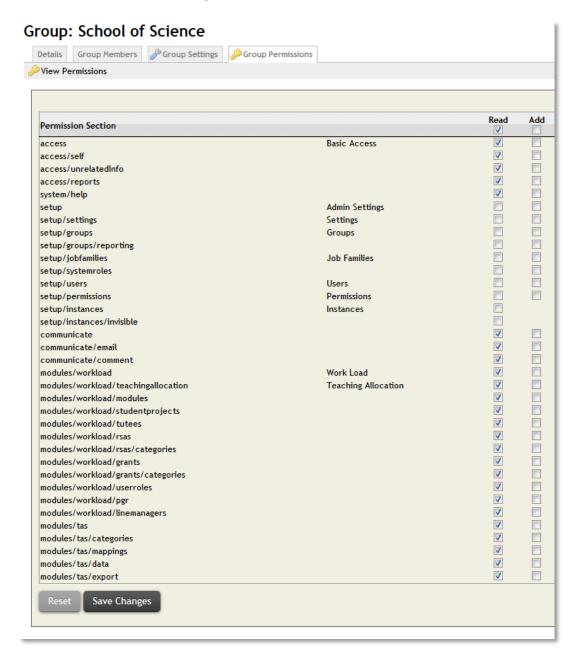
When done, your group list should look like this:





Objective: Set some permissions for your organisation.

- e. To get group permissions, select the group that you want the permissions to apply to. We suggest applying this to the topmost group. When the group details page loads, click Group Permissions.
- f. Click Edit
- g. Check the checkbox for all read permissions excluding any that start with the word "setup/".
- h. Click Save Changes.



Setting permissions is an important but often overlooked step. As system administrators we don't need to worry about permissions, but for end-users to login to the system, the appropriate permissions must be in place otherwise they will receive access forbidden errors when they try to access the Swarm system.



Importing Users

The first piece of information we should start with getting into Swarm is your staff list. Rather than typing in each member's details by hand, we'll import it from an excel file.

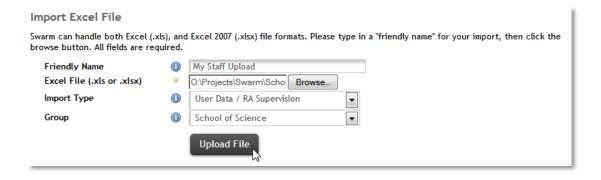
Objective: Download the support files, import the "1. Staff List.xls" file into Swarm

If you need help with this step, or you have never imported data into Swarm before, we suggest that you check out the online video walkthrough on the support website.

- Goto the support website and download and extract the Swarm Demo "School of Science" zip file.
- Import some users
 - a. To import users click Workload Allocation > Management > Control Panel
 - b. Click Import Data icon in the Staff row.

 Note: There are also other ways to get to navigate to the import area, e.g. the User

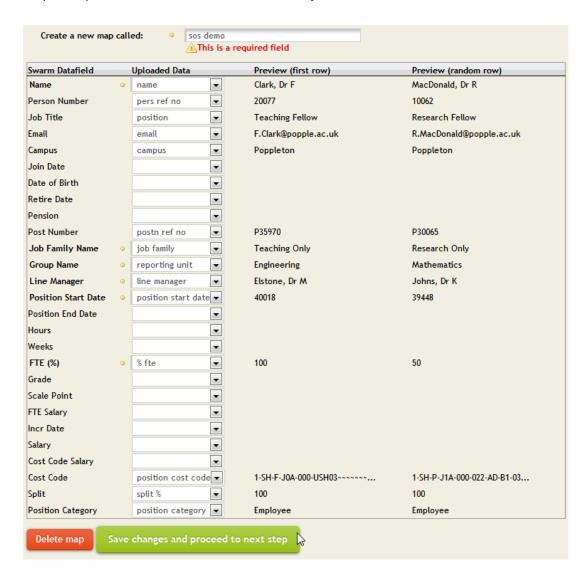
 List page has an 'import data' button in it's toolbar.
 - c. Select Excel File by clicking on *Browse*. Select the file that relates to staff users
 - d. Ensure Import Type is User Data / RA Supervision
 - e. Select the *Group* you want to import them into.
 - f. Click Upload File





• Step 1. Map Datafields

- a. Enter a new map name into the Create a new map called: field
- b. Map the Uploaded Data field to the Swarm Datafield



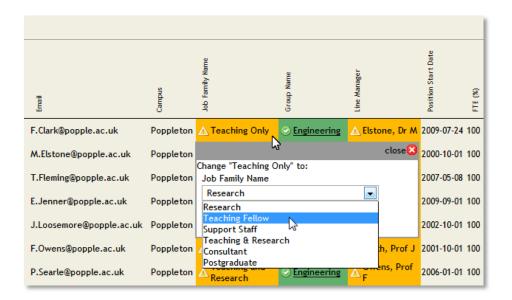
c. Click Save changes and proceed to next step



• Step 2. Preview Data

- a. Review any errors (highlighted in yellow).
- b. Can change errors by selecting the section displayed in yellow. A selection box will appear, from where you can modify the data.

Note: We are seeing these errors in the Job Family column because our imported data doesn't match up to the job families that have already been defined within swarm.



Repeat this process for any other errors you see in the Job Family column.

Note: We can **ignore errors** in the **Line Manager** column - this is our first user import, so the system is telling us that those line managers don't already exist within Swarm, which is ok!

- **c.** Click **Proceed to next step** at the bottom of the page
- d. 3. Import Issues will show any issues there are with importing the data. If you need to correct more errors, do so now.
- e. Click **Proceed to next step** at the bottom of the page



• 4.Import to Database

- a. Select the import type "Insert Missing data and Update existing data" and click Import data to Swarm
- b. Swarm will import the data.

After you see 'Import Successful', click "View the import report" to continue – the system won't automatically refresh the page.

Tidy Up:

Any data that wasn't imported fully will be kept within the uploaded import – you can check this yourself by looking at the 'preview data' screen to see that all of your records imported. You may notice that there are some remaining records in this import, this is because the system can't find the line managers that were specified for these users – but don't worry, those users have had all of their data imported EXCEPT for their line managers.

a. Assuming everything went well, go back to the Import Information tab and click 'Delete'.

Objective: Check your user information

- Click Workload Allocation > Management > Users
 You should be able to see all of the users you just imported.
- Click (Workload Allocation) > Workload > Workload Summary
 Because your user import contained line managers, you should now see that some users have an incurred workload for RA supervision!

Side Objective: Set up some group administrators

- Setup some of those users as group admins.
 - a. To set users as group admins click (Workload Allocation) > Management > Control
 - b. Click the icon 🔠 that relates to the group that you want to add a group admin too.
 - c. Add Administrator search will show. You can search for users by name or browse by school and job group. Users will show in the box that shows Found (number) users:
 - d. Select the user then click Assign User
 - e. User will be assigned to the group as a group admin and will be listed under the licon

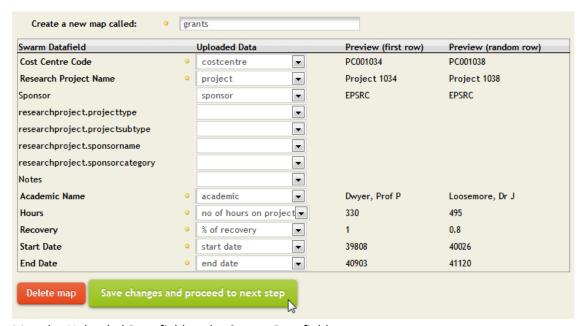
f. Add more group admins in the same way.



Import Grant Data

Objective: import the "3. Grants.xls" file into Swarm.

- i. To import grants click Workload Allocation > Management > Control Panel
- ii. Click on the icon next to the *Grants* import
- iii. Select Excel File by clicking on Browse. Select the "3. Grants.xls" file from the demo data.
- iv. Ensure Import Type is Research Projects (Grants)
- v. Select the *Group* you want to import them into.
- vi. Click Upload File
- vii. Click 1. Map Datafields
- viii. Enter a new map name into the Create a new map called: field



- ix. Map the Uploaded Data field to the Swarm Datafield
- x. Click Save changes and proceed to next step
- xi. You will move to 2. Preview Data
- xii. Review any errors (highlighted in yellow)
- xiii. Can change errors by selecting the section displayed in yellow. Selection box will show where you can select the category that you want to change it to.
- xiv. Click Proceed to next step
- xv. 3. Import Issues will show any issues there are with importing the data
- xvi. Click Proceed to next step
- xvii. 4.Import to Database
- xviii. Select the import type "Insert Missing data and Update existing data" and click Import data to Swarm
- xix. Swarm will import the data. Click *Proceed to View the import report.*
- xx. Import is now complete.

Again, if you check back on the Workload Summary screen, some more users should now have workload.



Objective: Look at the workload across your organisation

Now that we have a bit more workload information in the system, it would be a good opportunity to take a closer look at the system and how you can check up on each user's data.

Click (Workload Allocation) > Workload > Workload Summary

- Try clicking on an (i) symbol next to a user
- Try sorting and filtering the data using the header area of the workload summary table.
- Try clicking on a user

Optional Imports:

In the interests of speed, the following imports are optional and could be completed at the end of the exercise.

- 2. PGR Students.xls
- 4. Admin & Other Loads.xls
- 6. Student Project Modules.xls



Importing Taught Modules:

Lets now import the taught modules into the system. Once they're in, we can then assign teaching for those modules.

Objective: import the **"5. Taught Modules.xls"** file into Swarm.

- Import some teaching modules
 - i. To import modules click Workload Allocation > Management > Control Panel
 - ii. Click on the icon that relates to the *Modules* import
 - iii. Select Excel File by clicking on Browse. Select the file that relates to modules
 - iv. Ensure Import Type is Module Import (module data only)
 - v. Select the *Group* you want to import them into.
 - vi. Click Upload File
 - vii. Click 1. Map Datafields

Proceed to map the data fields – and make sure to map all the '**Hours**: Prep' fields, as these hours are what are used to generate workload for users.

- viii. Click Save changes and proceed to next step
 - ix. You will move to 2. Preview Data
 - x. Review any errors (highlighted in yellow)
 - xi. Can change errors by selecting the section displayed in yellow. Selection box will show where you can select the category that you want to change it to.
- xii. Click Proceed to next step
- xiii. 3. Import Issues will show any issues there are with importing the data
- xiv. Click Proceed to next step
- xv. 4.Import to Database
- xvi. Select the import type "Insert Missing data and Update existing data" and click Import data to Swarm
- xvii. Swarm will import the data. Click Proceed to View the import report.
- xviii. Import is complete



Allocate Teaching

Objective: Use the drag & drop GUI to allocate teaching

If you have not used the drag & drop GUI before, please read the support document "Assigning Teaching" - available from the Documents area of the swarm support site. Do this before continuing, however if you're familiar with the GUI, read on:

- Allocate some teaching
 - i. To allocate teaching to a module click Workload Allocation > Workload > Teaching
 - ii. Select the group that you want to allocate teaching too. You can do this by either selecting the group from the selection box and clicking *Go* or by clicking on the *Group Name* that relates to the group you want to allocate teaching to.
 - iii. Once the teaching group has loaded, you will be shown a list of modules.
 - iv. To add Module Leaders and Lecturers to a module. Find the user in the *User List* by either searching by *Group* and then by *Job Families* or selecting the user or by searching for them by name using the *Search on name* search box.
 - v. Once you have found the user you require click and hold on their name and drag and drop them into the position you want them to hold. The *Module Leaders* and *Lecturers* boxes will go green when the selected user is held over them. If you let go of them now, they will take that role. If you let go of the user when the box is white then nothing will happen with that user as they haven't been given a role.
 - vi. Once lecturers have been assigned to a module you can edit their percentage split. To edit the percentage split that a user has with this module change the number in the box that looks like: 100
 - vii. If multiple users are assigned to a module as Lecturers they the total percentage split should be 100%. If the number goes over this then the whole box will turn yellow. The box will also go yellow if the percentage split is less than 100%.
 - viii. If the module has Postgraduates who support the module then you can add postgraduates to the module in the same way as lecturers and module leaders. Postgraduates go in the *Postgraduate Support* box.
 - ix. If the module has admin support assigned to the module then you can add admin support to the module in the same way as lecturers and module leaders. Admin support users go in the *Admin Support* box. You can change the hours allocated to *Postgraduates* and *Admin Support* by changing the numbers in the box that looks like: 33
 - x. You can edit the details of the module by clicking *Edit Details*.
 - xi. Once you have completed all the information required about the module, use the *Complete* checkbox to mark the module as completed. Once this has been marked, the module will shrink and a small green tick will appear. To mark the module as *Incomplete*, expand the module and remove the check in the *Complete* checkbox.



Objective: See how teaching workload gets calculated

Teaching workload is based on a series of calculations, using the 'teaching matrix' that has been set for each module e.g. time for preparation, delivery/lecture time, admin time, etc.

On the support website under [Files/Resources] is a section 'Data Definitions and Workload Calculations', which contains a PDF which shows the teaching calculation below (pages 13 and 14), plus an interactive excel document that shows how the Swarm Fields and the calculations are used.

In short, the calculation goes like this:

Variables:

The following variables are normally set to default (1) unless the following conditions are true:

- IF user is doing this module for the first time,
 - \$prepFactor = SETTING_WORKLOAD_TEACHING_LOAD_PREP_FACTOR1
- IF module is new
 - \$newModuleFactor = SETTING_WORKLOAD_TEACHING_FACTOR_NEW

The Calculation:

- IF (user is listed as module leader)
 - o Add "Module Load for Administrative Duties"
- IF (user is listed as Postgraduate Support)
 - o Add load for PG Tutorial Delivery
 - Add load for PG Workshop Delivery
 - Add load for (PG CA Marking * totalStudents / 10)
- IF (user is listed as a lecturer)
 - o Add Preparation time as:
 - (Teaching Prep + CA Prep + Exam Prep) * \$prepFactor * \$newModuleFactor
 - Add Delivery time as:
 - LectureDelivery + Tutorial Delivery + Workshop Delivery + Other Contact Time
 - Add Marking time as:
 - (CA Marking + Exam Marking) * totalStudents / 10
 - Multiply result by lecturer split %

If you want to play about with the school of science modules, just click the 'Edit Module' button and modify the values to see it update the workload in real time.

¹ See **Parameters** on the next page for details on where to modify these settings



Further Tasks:

All Objectives Completed!

Now you've finished the tasks above, try out the following:

Add **User Roles** (Administrative Duties) to the system

To allocate time spent doing admin or role based duties (e.g. Director of Research, Head of School, Admissions Officer):

- create a User Role, give it a load (e.g. 50 hours)
 - assign users to it using the same drag & drop GUI.

Organise Grants (research projects) using Categories

Swarm v1.2 introduced the ability to add Categories to Grants (Research Projects) and RS&S (ResearchSupport&Scholarship).

- To add a category, go to Workload Allocation > Workload > Grants , then click on 'Grant Categories'.
 - Categories that have 'show on summary' will be displayed on the workload summary
 - Each category should be assigned a colour.

Play with **Parameters**

Swarm allows you to tweak some parameters at a group level – allowing you to customise how each department generates their workload data. For instance, you may decide that only certain job families are eligible for mentoring hours, or that new modules in one department get a different weighting than other departments.

Parameters are found under Workload Allocation > Management > Control Panel, then Parameters.